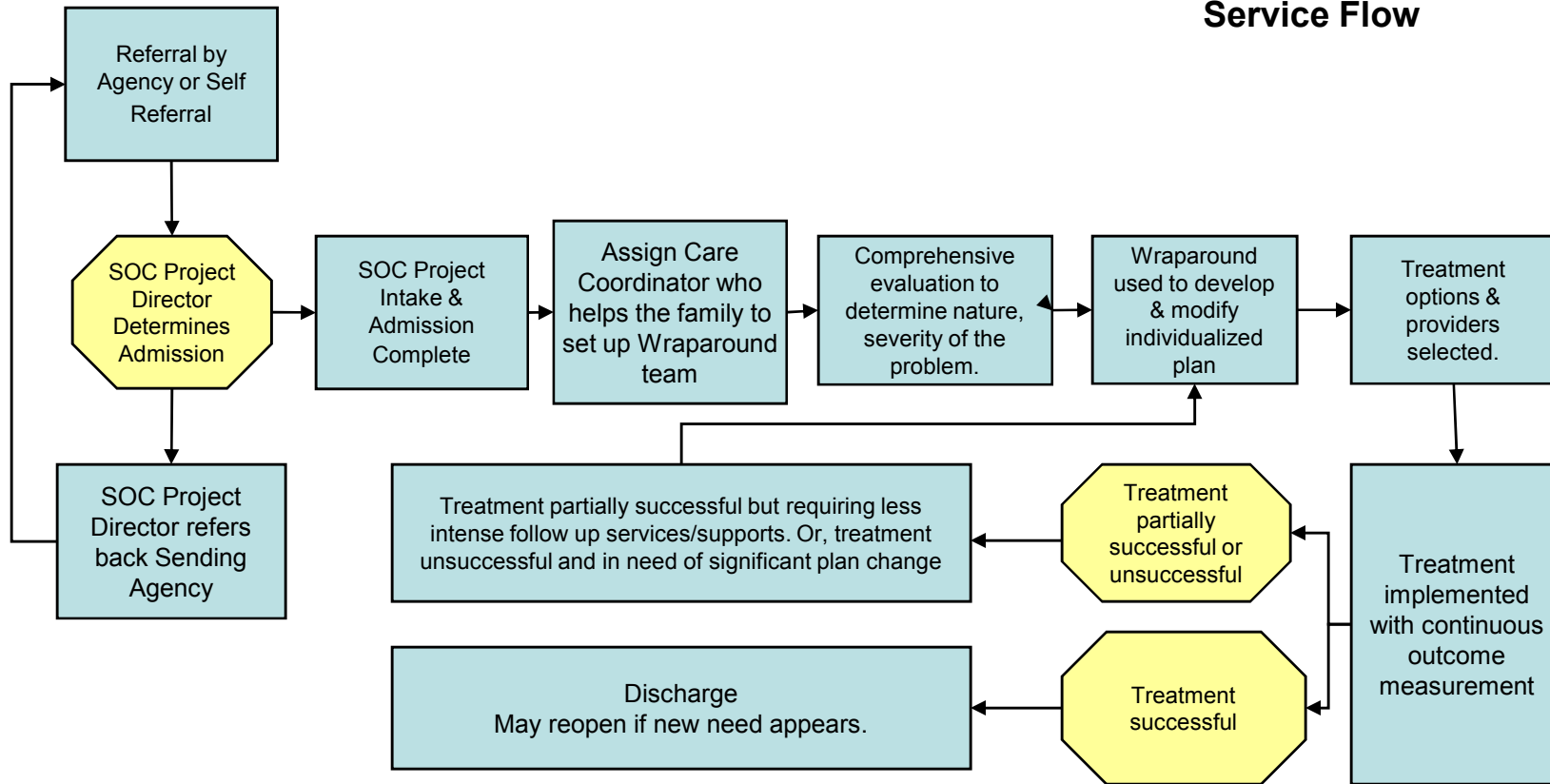


## System of Care Project Service Flow



First contact with child / family:	Within 24 hours for non emergency and one hour for emergency by Project Director or Designee.
Intake & Assessment:	Within 10 work days by Project Director or Designee.
Clinical Services – Therapy:	Within 10 work days.
Clinical Services – Psychiatry:	Within 30 work days.
Home/Community Services:	Within 10 work days.
Care Coordination:	Within one hour for emergency; non-emergency 24 hours.
Emergency Services:	Immediate for partner agencies providing emergency services immediately, e.g. YESS Emergency Access Center or Lutheran Hospital Access Center. Or, within 24 hours or next business day.